

ALL CUSTOMERS • SCHEDULING

Turnaround & Rush TIMING

Turnaround & Rush

When It Should Arrive

Estimates · Rush Mon–Thu before 9:30 AM MST

WHO THIS IS FOR

Every customer, at every tier — and especially anyone promising a date to a client of their own.

WHAT THIS COVERS

How the standard date is set, when rush is actually available, which products can use it, and why freight overrides everything.

WHY THIS SHEET EXISTS

You do not have to work the dates out yourself — an estimated arrival date is calculated and shown before you pay. This sheet explains what moves that estimate, what does not, and where its limits are.

WHEN TO USE IT

Before you commit to a date for anyone else — and before you pay for rush you may not need.

HOW TO DO IT

- 1 An **estimated arrival date** is shown on the product page, the cart line, and the checkout summary. **It is an estimate, not a guarantee** — final delivery is in the carrier's hands, so leave yourself a day of cushion before you promise a date to anyone else.
- 2 **Standard:** estimated arrival in **2 business days**.
- 3 **Rush: Monday to Thursday, before 9:30 AM Phoenix time** — estimated arrival the **next business day**. Outside that window the rush button is not shown at all.
- 4 Rush is offered on **23 of our 34 products**, and most carry a quantity cap. Coroplast, for one, stops offering it above 10 sheets.
- 5 **Freight items:** up to **10 business days**. Freight beats rush — paying for rush on a freight item does not move the date.
- 6 Weekends and holidays are not counted, and a multi-item order follows its **slowest** line. Arizona does not observe daylight saving, so MST is MST year-round.

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NO RUSH BUTTON?

The window is closed. The page says so in its place: rush is available Monday through Thursday, before 9:30 AM Phoenix time.

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THE CARRIER DELIVERS IT

Final delivery is the carrier's. Weather and carrier delays are outside our control, as noted at checkout.

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NEED A HAND

Call (520) 975-3674 or email Orders@FastPrintsUSA.com, Mon–Fri 4:00 AM – 9:00 PM MST.

Fast Prints USA · Instruction sheet · Labels verified against the live site · Rev 2026-08-25