

ALL CUSTOMERS • FILE PREPARATION

Artwork Setup

FILES

Preparing Artwork

Before You Upload

Size, resolution, color, format

WHO THIS IS FOR

Anyone supplying their own print-ready file — retail, wholesale, or trade. If we are designing the piece for you, this sheet does not apply.

WHAT THIS COVERS

Accepted formats, size limits, resolution, and color setup. Where each add-on sits — grommets, contour cuts, pole pockets — is shown on the product page itself.

WHY THIS SHEET EXISTS

Most delays are file problems, not press problems. A file that has to be sent back and rebuilt puts your delivery date back by days, and the date you were shown at checkout no longer holds.

WHEN TO USE IT

Before you configure the product, so the file is ready the moment the uploader asks for it.

HOW TO DO IT

- 1 Build the file at the **exact size you are ordering**, at 1:1 scale. Check width × height against your order before you export.
- 2 Bleed and safe area: **no bleed is required** — build the file true-to-size. Keep every critical element (text, logos, anything you cannot afford to lose) **0.25 inch inside each edge**. That margin is the safe zone.
- 3 Resolution: **300 DPI at final print size**, in CMYK colour mode.
- 4 Export as **PDF**; vector artwork is preferred. Four products also accept PNG — **Window Cling, Orajet Clear, Acrylic, and DTF Transfer**. Everything else is PDF only.
- 5 Flatten transparency, embed or outline every font, and set color to **CMYK**. RGB files are converted for press and bright blues and greens will shift.
- 6 Keep the file under **150 MB** and name it something you will recognise — that name appears on your order.

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THE FILE IS READ, NOT TRUSTED

We check what a file actually contains, not what it is called. Renaming something to .pdf will not get it through.

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150 MB CEILING

Over the limit, flatten or downsample and re-export. Splitting one design across two files is not a fix.

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NEED A HAND

Call (520) 975-3674 or email Orders@FastPrintsUSA.com, Mon–Fri 4:00 AM – 9:00 PM MST.